For information only: Performance indicator guidance

EHPI 157a - Processing of planning applications: Major applications
PI Definition
Percentage of planning applications by type determined in a timely manner. A timely manner is defined as • within 13 weeks for Major applications; • within 8 weeks for Minor and Other applications; and **Good performance** Good performance is typified by reaching or exceeding the target.
Data Source
Planning and Building Control

EHPI 157b - Processing of planning applications: Minor applications
PI Definition
Percentage of planning applications by type determined in a timely manner.   A timely manner is defined as   • within 13 weeks for Major applications;   • within 8 weeks for Minor and Other applications; and   **Good performance**   Good performance is typified by reaching or exceeding the target.
Data Source
Planning and Building Control

EHPI 157c - Processing of planning applications: Other applications
PI Definition
Percentage of planning applications by type determined in a timely manner. A timely manner is defined as • within 13 weeks for Major applications; • within 8 weeks for Minor and Other applications; and **Good performance** Good performance is typified by reaching or exceeding the target.
Data Source
Planning and Building Control

EHPI 191 - Residual household waste per household

PI Definition

This indicator is the number of kilograms of residual household waste collected per household.
The **Numerator** (X) for this indicator is total kilograms of household waste less any household waste arisings sent for reuse, sent for recycling, sent for composting, or sent for anaerobic digestion.
The **denominator** (Y) is the number of households as given by the dwelling stock figures from the Council Taxbase. The
number of dwellings in each band at the end of the financial year (March figures) to which the indicator pertains, as
provided by the Valuation Office, will be used. These are available from Local government finance statistics council tax and national nondomestic rates, dwelling numbers on valuation list (external link).

Residual waste is any collected household waste that is not sent for reuse, recycling or composting.
Good performance
Good performance is typified by a lower figure per household

Data Source

Environment Services

EHPI 192 - Percentage of household waste sent for reuse, recycling and composting

PI Definition

The percentage of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion.

The numerator is the total tonnage of household waste collected which is sent for reuse, recycling, composting or anaerobic digestion.

The denominator is the total tonnage of household waste collected.

Good performance
Good performance is typified by a higher percentage

Data Source

Environment Services

EHPI 2.1d - Planning Enforcement: Initial Site Inspections
PI Definition
Sum of enforcement cases where working days elapsed between date of receipt of enforcement case to initial site inspection date is equal to/less than 15 divided by total number of initial site inspections undertaken
Other Guidance
Enforcement case: each individual potential breach of planning control brought to the attention of the service. **Initial Site Inspection:** the first visit to and inspection of the location of the enforcement case to establish relevant information.

EHPI 2.1e - Planning Enforcement: Service of formal Notices

PI Definition

Sum of Formal Notices where the Date of Service is within 30 working days of the date of the DC Committee by which its service is authorised

Other Guidance

Formal Notice: Planning Enforcement notices authorised to be served by the DC Committee (Does not include any other form of notice such as Listed Building of Advertisement) **Date of Service:** Date on which a Formal Notice is first served on any relevant party which has an interest in relation to it.

EHPI 2.2 (45) - Waste: missed collections per 100,000 collections of household waste

PI Definition

Number of properties served by refuse, recycling and composting collections multiplied by frequency of each collection type, divided by 100,000 then divided into nos. of missed collections.

Data Source

Environment Services

EHPI 2.23 (188) - Planning decisions delegated to officers

PI Definition

Number of applications decided by planning officers under a scheme of delegation and without referral to committee. APAS - Formula: PS2 (Total Decisions) minus GAFquery (total Committee Decisions) = No x 100 / Total Decisions = %

Data Source

Planning and Building Control

EHPI 2.4 (47) - Fly-tips: removal

PI Definition

This PI is measured by the total time taken to clear fly-tips divided by number of fly-tips recorded on Mayrise, plus those reported and cleared same day by MRS.

Data Source

Environmental Services

EHPI 6.8 - Turnaround of Pre Notice to Owner (NTO) Parking Charge Notice (PCN) challenges (10 working days)
PI Definition
Sum of days elapsed from receipt of challenges (scanning date used as proxy for challenge received date) to response / total number of challenges.
Data Source
Parking Services
Other Guidance
Data for this PI taken from ICPS which works in calendar days; therefore adjust target to 14 days when calculating figure to allow for weekends.

EHPI 6.9 - Turnaround of Notice to Owner (NTO) Representations
PI Definition
Sum of days elapsed from receipt of NtO representations (scanning date used as proxy for representation received date) to response / total number of NtO representations.
Data Source
Parking Services
Other Guidance
Calculated from ICPS but using calendar days not working days.

Formula Guidance
PI code and description
EHPI 159 Supply of ready to develop housing sites
PI Definition
The total number of net additional dwellings that are deliverable as a percentage of the planned housing provision (in net additional dwellings) for the 5 year period.
The indicator assesses the degree to which authorities are maintaining a 5 year supply of

deliverable sites as required by PPS3 (Planning Policy Statement 3 – link in 'Further Guidance')

Net additional dwellings are defined as future new build plus future gains and losses from conversions change of use and demolitions.

The indicator provides a forward look in terms of there being enough deliverable sites to meet planned housing provision over a 5 year period. So, for AMRs submitted in December 2008, the 5 year period will be April 2009 to March 2014, and so on.

Formula
$(x/y) * 100$
where,
X = the amount of housing that can be built on deliverable sites for the 5 year period (net additional dwellings)
Y = the planned housing provision required for the 5 year period (net additional dwellings)

Good performance
Good performance is where the percentage is 100% or greater

Data Source

Planning & Building Control

Formula Guidance
PI code and description
EHPI 195a Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter
PI Definition
This is reported as the percentage of relevant land and highways that is assessed as having deposits of litter that fall below an acceptable level. **Good performance** The lower the percentage score the better the standard of cleanliness
Data Source
Environment Services

Formula Guidance
PI code and description
EHPI 195b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus
PI Definition
This is reported as the percentage of relevant land and highways that is assessed as having deposits of detritus that fall below an acceptable level. **Good performance** The lower the percentage score the better the standard of cleanliness

Data Source
Environment Services

Formula Guidance
PI code and description
EHPI 195c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti
PI Definition
This is reported as the percentage of relevant land and highways that is assessed as having deposits of graffiti that fall below an acceptable level.   **Good performance**   The lower the percentage score the better the standard of cleanliness
Data Source
Environment Services

Formula Guidance
PI code and description
EHPI 195d Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting
PI Definition
This is reported as the percentage of relevant land and highways that is assessed as having deposits of fly-posting that fall below an acceptable level. **Good performance** The lower the percentage score the better the standard of cleanliness
Data Source
Environment Services

Formula Guidance
PI code and description
EHPI 2.5 Total waste collected by the district (kg per household). (MINIMISING INDICATOR)
PI Definition
This indicator is the total waste collected by the district per household. The **Numerator** (X) for this indicator is total kilograms of household waste less any waste arisings sent for reuse, sent for recycling, sent for composting, or sent for an digestion. The **denominator** (Y) is the number of households as given by the dwelling stock f the Council Taxbase. The number of dwellings in each band at the end of the financial year (March figures) to indicator pertains, as provided by the Valuation Office, will be used. These are available from Local gover finance statistics council tax and national nondomestic rates, dwelling numbers on (external link).
Good performance Good performance is typified by a lower figure per household
Data Source

Environment Services

Formula Guidance
PI code and description
EHPI 2.6 Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)
PI Definition
The percentage of residual waste (refuse) which have been sent by the authority for disposal. The numerator is the total tonnage of household waste collected which is sent for reuse. The denominator is the total tonnage of household waste collected. **Good performance** Good performance is typified by a higher percentage
Data Source

Environment Services

Formula Guidance
PI code and description
EHPI 90b Satisfaction with waste recycling
PI Definition
The percentage of people satisfied with household waste collection
Data Source
Environment Services